

## Operations Agent (f/m/x)

### YOUR MISSION:

- You ensure a smooth customer journey.
- You are open and approach guests.
- You advise our visitors regarding an optimal gaming experience.
- You are part of the preparation and follow-up of our gaming venues.
- You ensure smooth processes with a constant exchange of information.

### YOUR PROFILE:

- You love gaming as much as we do.
- You enjoy dealing with guests.
- You enjoy sales and have a good sense of service.
- You always have a smile on your face (even under the mask).
- Dealing with money and a cash register system is no problem for you.
- You really thrive in a team.

### WHY US?

- A young start-up:
  - We are a young start-up and have set ourselves the goal of becoming the market leader in our industry in the next few years. This means we can grow quickly and offer many career opportunities as well as a young, dynamic, international team.
- Great workplace and good working atmosphere:
  - Our office and LVL Venue are located in the heart of Berlin, near Checkpoint Charlie. The working atmosphere is friendly and familiar. We all pursue the same goals, stand up for each other and motivate each other to achieve personal bests and to further develop our personalities.
- Career opportunities and further training:
  - In the coming years, we will continue to grow and expand and will need more specialists and/or managers. Our goal is to hire tomorrow's leaders today.
- Work for exciting content producers and brand clients:
  - In addition to promotional videos, we also produce videos for cool online gaming personalities and help our brand clients promote their products through social media marketing. As part of our production team, you'll produce videos for these clients and gain insight into their video marketing strategies.
- A lot of responsibility at a young age:
  - We've found that the best way to learn is through challenging tasks, so we'll give you exciting assignments at a young age.
  - A well-equipped, modern workspace.
- Growth and opportunities:
  - The chance to work at one of the world's fastest growing brands in gaming and Esports will have an exclusively positive impact on you!

**VERITAS Entertainment GmbH**

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Geschäftsführer Thomas Fellger & Dorian Gorr | Sitz der Gesellschaft: Berlin  
Amtsgericht Charlottenburg | HRB 189869 B | USt-IdentNr. DE314135593



- The opportunity to work with some of the brightest and most passionate minds in gaming.
- The coolest gaming venue in the world as your workspace (imagine a high-end gaming room for game nights, an after-work bar, a burger restaurant with employee discounts).

### ABOUT US

VERITAS ENTERTAINMENT is a startup with a dynamic team of international Esports enthusiasts and business veterans who understand that every community needs a home. We love and live for Esports and its community and have made it our mission to build it that home. Our first LVL-Venue near Berlin's Checkpoint Charlie has reopened its doors to gaming enthusiasts from all over the world since July 2021; more gaming temples in Europe and the world are planned (for more info visit us at [www.lvl.global](http://www.lvl.global)). Now we are looking for you to join our team and catapult Esport with the help of our community to the next LVL.

If you are interested, want to know more or want to apply then please send us an email with your CV to: [career@veritas-entertainment.gg](mailto:career@veritas-entertainment.gg)

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